

# Quality Policy Statement

CTCI's Quality Objective: "Do the Right Thing" and "Do It Right the First Time", empowers CTCI to become the most reliable global engineering service provider. According to ISO 9001 quality management standard, CTCI develops its quality management system in line with United Nations Sustainable Development Goals (SDGs) to achieve green engineering with both quality and environmental friendliness, to provide excellence and quality sustainable engineering services to our customer. Our commitments are as follows:

## Provide Excellent Services for Customer Satisfaction

Insist on good quality for providing engineering services that meet customer needs. Complete projects on schedule and comply with contractual quality requirements, and ensure customer's focus is properly attended in order to achieve customer's satisfaction.

## Perform Contract and Legal Requirements

Establish the mechanism to review contract, acquire and distribute of law/legal-related requirement. Managing and controlling project working process to assure the quality of engineering services can achieve contractual and legal requirements.

## Plan and Implement Risk Management


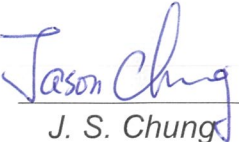
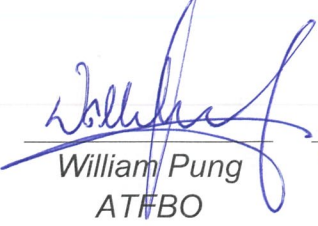

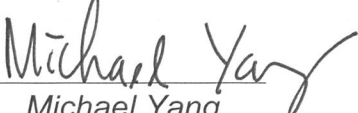

Applying risk-based thinking for planning of operations and conduct risk management practice in daily business so as to manage risks and opportunities to establish the basis of improving the effectiveness of quality management system.

## Promote Professional Competence and Awareness to Staff

Establish an appropriate expertise training program, develops CTCI University to provide diverse and prompt training resources, through professional evaluation also plan staff's individual development plan (IDP) to assure staff's awareness and professional competence can deliver its intended performance.

## Emphasize and Continually Improve the Quality Management System

Through the integration of various management systems and the combination of sustainable goals, continuously innovate and promote quality management-related activities to strengthen and deepen staff's quality management behavior. Expects to continuously improve and refine the Quality Management System to achieve CTCI's vision of sustainable net zero.

 T.C. Li EMO President	 J. S. Chung HBO President	 Anthony Hsu IEPBO President	 William Pung ATFBO President	 Yu-Hung Su EPCO President
	 Michael Yang Chairman		 M.S. Lee President	