




■ **CTCI's Material Issues and Value Chain**

Dimension	Material Issues	Importance to CTCI					GRI Topic	SASB Topic	Our responses	CTCI Value Chain and Relationship**			
		Revenue	Cost	Customer Satisfaction	Employee Loyalty	Brand				Procurement	Engineering Planning and Design	Construction	Customer use
 <p><b>Economic Dimension</b></p>	Supply chain sustainability management	V	V				Procurement practices, Supplier environmental assessment, Supplier social assessment	-	Sustainable supply chain management	●			
	Innovative technology and service	V		V			Innovative technology and service*	-	Innovative technology and services		●	●	
	Brand management				V	V	Brand management*	-	Brand management		●	●	
	Integrity management			V	V	V	Anti-corruption Anti-competitive behavior	Business ethics	Ethical management	●	●	●	
	Customer service and management	V		V			Customer privacy	Completeness and safety of building structure	Information security Customers services		●	●	●
 <p><b>Environmental Dimension</b></p>	Efforts on climate change and Net Zero emissions		V			V	Energy \ Emission	Climate Impacts	Enhance climate resilience		●	●	
	Net Zero EPC and Green-Engineering	V		V			Energy \ Emission	Life cycle assessment of buildings	Environmentally friendly technology application		●	●	●
 <p><b>Social Dimension</b></p>	Safe and healthy work environment			V	V		Occupational health and safety	Health and safety of workers	Safe and healthy workplace		●	●	
	Recruitment and V retention	V			V		Employment, Market presence, Diversity and equal opportunity	-	Recruitment and retention		●	●	
	Career development and training				V		Training and education	-	Career development and training		●	●	
	Social involvement				V	V	Local communities	-	and Social welfare		●	●	

Notes Client use: It refers to the project planning/design that CTCI has assisted the client with, which is handed over to the client after CTCI has completed the construction. This also includes assistance in commissioning.

\* This is a CTCI-specific topic.

\*\* ● Direct impact ● Indirect impact ● Business relations