

# 中鼎工程股份有限公司

## 永續議題調查問卷-利害關係人

敬愛的利害關係人 您好：

中鼎工程將永續發展視為企業的核心競爭力，跳脫單純捐錢做公益的面向，從**經濟責任**(創新技術/服務品質/永續採購)、**環境責任**(綠色工程/循環經濟等)與**社會責任**(安全職場/社會參與)，建構永續發展 DNA。

為了讓永續發展與中鼎營運有更好整合與連結，請您協助意見的回饋與建議，衡量與評估每個議題對於中鼎公司永續經營的影響，協助鑑別重大議題。此結果將有助於中鼎工程規劃與調整長期的永續目標，同時也是中鼎發行年度永續報告書的參考基礎。

若您有相關問題，也歡迎與我們聯繫，我們將竭誠為您說明。

聯絡人：施芬芳

連絡電話：2833-9999 轉 18602

郵件信箱：[stella.shih@ctci.com](mailto:stella.shih@ctci.com)

Dear Esteemed Stakeholders,

CTCI Corporation regards sustainable development as the core competence of our business. We go beyond mere philanthropy and embrace economic responsibility (innovative technology/service quality/sustainable procurement), environmental responsibility (green engineering/circular economy), and social responsibility (safe workplaces/social engagement) to construct the DNA of sustainable development.

In order to better integrate and link sustainable development with CTCI's operations, we sincerely invite your feedback and suggestions. Please provide your insights on each issue related to CTCI's sustainable operation, helping us evaluate and measure their impact and assisting in identifying significant issues. These results will contribute to CTCI Engineering's planning and adjustment of long-term sustainable goals, serving as the foundation for the annual sustainability report issued by CTCI.

If you have any related questions, please feel free to contact us. We are here to provide explanations and assistance.

Contact Person: Stella Shih

Phone: 2833-9999 ext. 18602

Email: [stella.shih@ctci.com](mailto:stella.shih@ctci.com)

● Please indicate your stakeholder classification:

您的利害關係人身份是：

☐Investor 股東/投資人

☐Customer 客戶

☐Supplier 供應商

☐Contractor 承攬商

☐Partner 合作夥伴(共同承攬商)

☐Employee 員工

☐Community 社區

☐Media 媒體

☐Government 政府

☐Specialist 專家學者

☐Other, please indicate 其他(請說明)：

● Have you read CSR reports from CTCI?

您是否閱讀過中鼎永續報告書？

☐Yes 是 ☐NO 否

● 請您針對下列的「經濟議題」，評估其對中鼎在永續經營的影響程度

Please indicate how important the following "economic issues" are

議題類別 Issues	說明 Description	Degree of Concern 關注程度			
		Very High 非常 關注	High 關注	Slight 稍微 關注	None 無
公司治理 Corporate Governance	董事會組成與運作及審計稽核等 Forming of board of directors, its operation, auditing, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
誠信經營 Integrity management	恪守法令，制定行為準則，反貪腐與反托拉斯政策及程序，並且揭露違反情形 Regulatory compliance, development of relevant codes of conduct, anti-corruption policies, antitrust and procedures, as well as cases of non-compliance.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
市場策略 Strategy for Markets	對於拓展市場業務（包含新興市場、開發中國家等）之業務爭取策略 Strategy for expansion market business (including emerging markets, developing countries, etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
專案評估 Project Evaluation	專案備標及執行階段，在評估安衛環/品質/時程/成本的同時，亦考量經濟、綠色工程及對於當地的人文/生態/歷史等影響與回應 During the project bid preparation and execution stage, while evaluating safety, health and environment/quality/schedule/cost, we also consider the impact and response to the economy, green projects, and local humanities/ecology/history.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
供應鏈永續管理 Supply Chain Sustainable Management	在品質/交期/能力/彈性/環保/勞動條件等因素下，對於供應商的永續管理作法及淨零排放與生物多樣性承諾推動，同時推動綠色採購環保、節能或認證建材 Supplier management that considers factors such as quality, deadlines, capability, flexibility, environmental protection, labor practices, and net zero commitment.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
創新技術與服務 Innovative Technology	創新技術與服務的發展與應用 Presentation of innovative technology and services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

議題類別 Issues	說明 Description	Degree of Concern 關注程度			
		Very High 非常 關注	High 關注	Slight 稍微 關注	None 無
and Services					
客戶服務與管理 Customer Service and Management	各種客戶服務管理的作法，包括客戶滿意度調查內容 Various practices in customer service and customer relationship management such as satisfaction surveys.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
品牌管理 Brand Management	包括品牌定位、品牌行銷策略、品牌績效衡量指標等 Brand positioning, brand strategy, brand evaluation, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
資訊安全 Information Security	精進 ISO 27001 進行資訊風險管理、成立資安委員會、落實資安訓練 ISO 27001 Improvement, committee, and training of information security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 請您針對下列的「環境議題」，評估其對中鼎在永續經營的影響程度

Please indicate how important the following "environmental issues" are

議題類別 Issues	說明 Description	Degree of Concern 關注程度			
		Very High 非常關注	High 關注	Slight 稍微關注	None 無
氣候策略與淨零成效 Climate Strategy and Net Zero Implementation	推動集團溫室氣體盤查，落實減碳、能源效率提升與再生能源使用，引領淨零排放倡議與行動，實現淨零承諾。 To achieve the net zero commitment, CTCL implement GHG inventory, carbon reduction, energy efficiency improvement and renewable energy for leading the net zero emission initiative and transformation.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
淨零統包工程(EPC)與綠色工程 Net Zero EPC (Engineering Procurement Construction) and Green Technologies	開發綠色技術精進提案應用在淨零統包工程(EPC)與綠色工程，導入碳捕捉及能源循環轉換技術，提升智能低碳綠色工程業務拓展。 CTCL embraced the Innovative R&D of net-zero EPC technology, introduction of carbon capture and energy cycle conversion technology for developing the business and markets of smart, low-carbon, and green engineering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
水資源管理 Water Resource Management	水資源再利用、推動節水措施與廢水回用管理與投資 Reusing and recycling water, water saving and conservation measures and wastewater management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
資源廢棄物管理 Resource and Waste Management	針對不同種類資源與廢棄物進行管理，強化資源回收，落實循環經濟理念。 Waste management, resource recycling, and circular economy implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
生物多樣性 Biodiversity	工程設計建造考量當地物種、棲地及生態系，選擇適當的地點，避開重要的保護地與特殊棲地，避免危害到當地的特有種與瀕危生物。 We promise that, while conducting our project, we would reduce the interference to the ecosystem, conserve the environmental quality, and protect the ecological area and creatures. CTCL's engineering design considers the potential negative impacts on local species, habitats, and ecosystems.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- 請您針對下列的「社會議題」，評估其對中鼎在永續經營的影響程度

Please indicate how important the following "social issues" are

議題類別 Issues	說明 Description	Degree of Concern 關注程度			
		Very High 非常關注	High 關注	Slight 稍微關注	None 無
人才招聘與留才 Talent Recruitment and Retention	建立研發專業中心(Hub)的規畫、員工離職率、招募效率、敬業度、福利與薪資、工作與生活平衡等。 Developing engineering talents through the R&D Center (Hub), Employee turnover, recruitment efficiency, engagement survey, benefit and salary, and work-life balance etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
職涯發展與訓練 Career Development	員工職涯發展的制度、教育訓練內容與績效指標、訓練成效。 Education and Training-Employee career development, content of education and training, concrete results	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
安全與健康工作環境 Safety and Health Workplace	提供一個健康與安全無虞的工作環境，推動健康促進，落實安全第一的理念。 Promotion of safety and health measures in workplace and health promotion in order to achieve the	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Safety and Health in Workplace	goal of Safety-First Vision.				
勞工權益與人權 Labor rights and human rights	性別或種族歧視 ( 如晉升、待遇 )、申訴機制、結社自由、強迫勞動、性騷擾、與員工之溝通方式等。 Gender or racial discrimination (such as promotion, treatment), grievance mechanism, freedom of association, forced labor, sexual harassment, communication methods with employees, etc.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
多元與共融 Diversity and Inclusion	尊重員工多元與差異的特質、推動女性力人才培力、打造共融的職場文化 Respect the diversity and differences of employees, promote the development of female talents, and create an inclusive workplace culture	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
社會影響力提升 Social Impact	公司結合全體員工、基金會及社團對於社會參與的願景、策略、活動規劃、弱勢照顧及資源投入等。 By following the vision of CTCI social involvement, leveraging our employees, foundations and associations for developing the long-term planning of strategy, activity, and inputs for disadvantaged.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>